Use case Description

**1-Place an order**

**Scenario** : Customer wants to make an order

**Main Success Scenario :** customer wants to order food and order has been accepted

**Unsuccessful Scenario :** restaurant cancel the order

**2- order from different restaurant**

**Scenario**: customer ordered from a restaurant and he wanted to get something else from different restaurant

**Main Success Scenario :** he will order from other restaurants and orders will be added successfully to the cart

**Unsuccessful Scenario:** cart doesn’t accept any additional order

**3- remove an item**

**Scenario:** customer wants to remove item from his order

**Main success Scenario :** he removed items from his orders successfully

**Unsuccessful Scenario :** order becomes in delivery stage and customer cant remove or change anything on his order

**4-Checkout**

**Scenario :** customer finished his order and wanted to see how much he will pay

**Main success scenario :** customer checkout his orders successfully

**Unsuccessful scenario :** he has entered wrong visa number so he couldn’t checkout

**5- provide payment method**

**Scenario :** customer choosing his payment method cash or online with visa card

**Main success scenario :** customer choose to pay in cash so when delivery arrived he gave his money

**Unsuccessful scenario :** customer choose to pay in cash but application didn’t accept and force him to pay online

**6- generate discount codes**

**Scenario :** customer after he used application several times application gives him a discount code

**Main success scenario :** application provide customer a promo code of 30% discount on healthy food

**Unsuccessful scenario :** customer order food without getting any discount from application

**7- order cash back**

**Scenario :** customer after using application to order food he gain cash back added to his wallet

**Main success scenario :** customer can use what he saved in his wallet as a cash back from his previous orders

**Unsuccessful scenario :** customer find his wallet empty